



सेन्ट्रल बँक ऑफ इंडिया
Central Bank of India

CENTRAL TO YOU SINCE 1911



NOTICE

Corrigendum to Tender No. RFP/2024-25/05 dated 14/01/2025

RFP for Empanelment of vendors for “End-to-End Solution” For Merchant Acquiring Business through Supply, installation, maintenance and management of Point of Sales (POS) terminals at Various merchant establishments On Monthly Rental (OPEX Model) as well as CAPEX Model with Monthly Charges for Back-end Services

Corrigendum to the tender RFP/2024-25/05 Dated 14/01/2025 for Empanelment of vendors for “End-to-End Solution” For Merchant Acquiring Business through Supply, installation, maintenance and management of Point of Sales (POS) terminals at Various merchant establishments On Monthly Rental (OPEX Model) as well as CAPEX Model with Monthly Charges for Back-end Services are as follows:

Addition:

20.5 Uptime:

g (i): In addition to clause 20.5 (g) i.e. penalty due to downtime of switching services, penalty applicable to the bidder will be between 20.5 (g) and 20.5 g (i) (as per below table); whichever is higher:

| Sr No. | Downtime | Percentage Penalty on monthly billing |
|--------|---------------|---------------------------------------|
| 1 | <99% to >=98% | 1% |
| 2 | <98% to >=97% | 3% |
| 3 | <97% to >=95% | 5% |
| 4 | <95% | 10% |

Modification:

The last date of submission of bid is revised to 28/02/2025.

Response to pre-bid queries is annexed herewith. Interested bidders are requested to visit the tender page of Bank’s website <https://centralbankofindia.co.in/en/active-tender> and GeM Portal for updated information.